

Hughenden Village Store - Lockdown Arrangements Jan 2021

Hello, please be assured that we are still open -

- **The shop is open to customers, take away food and drink is still available AND our order service for FREE delivery or collection is still operating.**
- **Our team of staff and delivery drivers is ready, able and very happy to fulfil your shopping orders which can be prepared ready for you to collect or be delivered to your door. (Payments for delivery can be made by card on the phone. Orders can be collected from the door and paid for at the window, so you do not need to enter the shop if you would prefer not to).**
- **We will aim to deliver on the same day if orders are received by 1pm, however after this, and if stock is due in the following morning, then it may be prepared for the next day.**
- **We will call you to advise when your order will be ready to collect or be delivered however please advise us if the items are urgent and we will do our best to get the shopping to you.**
- **Any amount can be ordered even if it is just a loaf of bread, a pint of milk or a week's basketful of shopping, and can be everyday if necessary.**
- **Deliveries from local suppliers such as bread, meat and dairy produce are not affected and are made every day.**
- **We can order in special meat and bakery items if they are not normally stocked, so please just ask. We also have a wide range of greetings cards.**

Once again, please be assured that we are here for you.

This is our new normal, systems are in place and working well, so please don't worry, we will see you through this crisis again. We sincerely wish everyone a safe few months ahead and please do not hesitate to call us if you need to.

Call us on **01494 568653** from **9.30am - 5pm Monday to Friday and 9.30am – 4pm Saturday** (no deliveries on Sundays) or, email your order anytime to **shop@valleyshop.org** **THANK YOU and STAY SAFE.**